

healthy skin at every age
TIMELESSSKINSOLUTIONS.COM
(614) 799-5100
31 South High Street
Dublin, OH 43017



Cancellation Policy

We want to thank you for your support and for choosing Timeless Skin Solutions as your care provider! We have established a cancellation policy in an effort to maintain a high quality of care for all of our patients.

To ensure that you and other patients receive the attention and consideration deserved, we are asking for advance notice for any cancellation or rescheduled appointment. We would like to have the option to offer schedule openings to another patient who needs to see the provider.

- Ultherapy or CoolSculpting appointments require a five (5) day cancellation notice.
- All other appointments require a 24 hours cancellation notice.

This letter serves as notification that if you fail to contact us 24 hours or five (5) days (for Ultherapy or CoolSculpting) before your missed/rescheduled appointment, there will be a charge of \$25 for each 15 minutes of scheduled appointment time.

We thank you in advance for your cooperation. We will continue to do our best to stay on time for your appointments as we know that your time is also valuable. In addition, if you have allowed Timeless Skin Solutions to send you email, we will send email reminders seven days before Ultherapy or CoolSculpting and three days before any other scheduled appointment.

Sincerely,

Carol L. Clinton, MD and Timeless Skin Solutions Staff

Signature: _____

Date: _____